

## **Oxyvital AirOLife Air Purification System – Q & A**

### **1. How to place this machine? What if I need to move it to different locations?**

- a. Always place the system in an upright position on leveled ground, do not hold the unit against the wall and do not use in outdoor and wet environment (such as bathroom)
- b. For carrying the machine, push down the rear side of the handle and it will level up; there are two rear wheels that can move the system around on a smooth leveled surface.

### **2. Why power is plugged in, the unit still has no response, or the screen shows 'MAINS'?**

- a. Check if both sides of the power cord are fully attached to the machine slot and the power plug
- b. Press and hold the switch button for 1-2 seconds to hear 'du du' sound and then let go, the screen should lit green

### **3. The unit has beep sound after turning on, how to deal with?**

- a. check the oxygen flow index : if the oxygen flow is less than 1.5 l/min or higher than 4.5 liters l/min, will make the machine stop running or make beep noise
- b. remove the humidifier bottle (if the tube inside humidifier bottle is clotted, it may also make the machine beep)

### **4. How to set air purification mode?**

- a. For the best air purification result, the oxygen flow indicator should be set at 2 -3 l/min
- b. Windows and doors of the room/space where the appliance is placed should be closed, or placed away from the windows.
- c. Humidifier bottle is not necessary for purification mode

### **5. How to set oxygen therapy mode?**

- a. Suggest to use humidifier bottle when doing oxygen therapy; rinse the bottle and add only distilled water so that the oxygen coming out is humidified. (nostril zone may feel dry while breathing in oxygen if no distilled water in bottle)
- b. Cannot add other substances into the bottle such as essential oil
- c. Connect a facemask or cannula to the bottle, then connect it to the main system
- d. Suggest to set the oxygen flow rate to 3-4 l/min

### **6. How to use the humidifier bottle ?**

- a. Add distilled water only, the screw the bottle to the system's air outlet
- b. Clean the bottle regularly, if the tube inside the bottle is clotted, the unit may beep
- c. Follow the water level indicator

### **7. How long can I use this machine everyday?**

The machine should run at least 20 minutes a single time and does not exceed 16 hours/day

**8. What is the life span of the filters?**

A set of 4 pcs of filters, including coarse, fine, HEPA and bacteria filters should be replaced by the technician every 6 – 9 (max) months, to ensure the best results when used

**9. Rarely use the machine, would it 1 to 2 years to replace the filter set?**

When the machine is not in use, bacteria and dirt will accumulate in the filters through the inlet, and humid air will make bacteria easy to breed. Suggest to replace the filter set at least every 9 months.

❖ If have any questions, please feel free to contact us at (852) 2893 5928